

Work Attitude and Human Relations

My Dear Colleagues,

Worldly affairs are changing so rapidly and frequently that they're always beyond people's expectation and grasp. In the life journey that is full of risks and changes, you are likely to come across things that are unpleasant and bumpy, and encounter different kinds of setbacks and failures at any times. But, no matter how big the storm is, we must dare to face, resolve and undertake it.

When the company's business once again is generating excellent results and accelerating towards the prominent horizon, we certainly are very pleased. However, we mustn't feel proud and be contented with the growth and improvement. It also doesn't mean that we can rest now and wait for the results. It is because the future path is still a long way to go. Moreover, there are even more difficulties awaiting us to overcome. Hence, it is only through mutual trust and cooperation can we be able to demonstrate the wisdom and strength of a united company. Only then are we able to continuously maintain our excellency and lead in the race of the new generation. This is because what we anticipated to see is the entire Group's involvement, and everyone's commitments and assurance (including the subsidiary companies' collaborations and associations without any barriers). As we all are members of the big family of RH Group, we should utilize our smiles more often to dispel the unfamiliarity between each other; care for each other more frequently to build up friendships; and maintain cooperation and teamwork spirit all the times.

Hereby, I do want to speak to all the employees. Regardless of what our status in the company, we ought to work diligently; do not feel inferior; do strive hard; and do not give up. We must have courage to try out new opportunities; work hard to manifest ourselves; and create our personal values and contributions.

If a person merely thinks of relaxation and bargaining over the duration of work hours, then he not only cannot accomplish more tasks, learn more new things, he also misses out the opportunities of self-tempering and growth. Hence, I hope all the employees do not work just because you need to eat; don't eat just because you need to work. Rather, you must work for the sake of your own ideals and good life; work for the sake of the common goals and honor of the company; and work for a better society. Happiness at work and loyalty to work is the best enjoyment of life. Only the person who has happiness at work is able to generate passion and enthusiasm towards work. Only the employee who has loyalty can produce higher degree of work efficiency. It can then lead to the manifestation of a cultural enterprise comprising of harmonies, cheerfulness, health and high effectiveness.

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Based on our new definition of work, new demand and anticipation, hereby, I would like to get into further clarification. In a company, retirement is only a system, a symbol, and is the process which life must go through. If you are willing to upgrade and improve yourself; continuously retaining proactive, positive, initiatory and passionate work attitudes, you don't have to worry about retirement. You can have the greatest confidence in being able to continue serving the company and provide contributions to the society. What the company sees as important is a person's wisdom, experience and attitude.

When talking about life, what I would like to say is that each person has his/her personal opportunity, luck and appearance. Mutual envy is inevitable. However, never ever turn it into a kind of jealousy and enmity. Moreover, opportunity and luck isn't something you can earn freely. Rather, it is the payback of the diligent efforts which you put forth before. Moreover, a person's physical appearance is innate. A person who is good looking, no doubt is gratifying. However, ugly looking is also not a sin. There were so many historical celebrities whose appearances were not attractive, but their fames were prominent. Therefore, beauty and ugliness is not the standard level of dealing with or judging people. Most valuable is a person's innate beauty, kindness and sincerity. I had heard of such a story: In the 60's, during the Vietnam War, a wounded American soldier with a broken leg was sent back to his own country. Before he arrived home, he made a phone call to his mother mentioning, "I have a friend who is wounded in the war and has also broken a leg. Because he has lost contact with his family members, and in order to help him, I am thinking about bringing home to live with us." His mother immediately replied, "My child, a person with a broken leg is so ugly to look at and so inconvenient! How is it possible for us to live with him?" Several days later, suddenly this mother got a phone call from the police requesting to verify the identity and address of a young person who had committed suicide. And right at this moment, this mother abruptly startled and recalled his son's phone call regarding a friend with a broken leg. Apparently, the young man who committed suicide was her son, who was wounded and had broken a leg in the Vietnam War! Every grief and regret of this mother was already too late!

Hence, I hope all the RH employees, no matter dealing with people or handling things, you must be realistic and firm; be kind and humble; and be proactive. Today's hard work might not bring you immediate success. If you have the persistent perseverance to be kind-hearted and have passion for others, surely you will receive the rewards you deserved. Also, once all our company's employees can be realistic, kind, humble, earnest and compassionate, I can confidently and definitely say, "This shall be our company's biggest asset, and once again our company is ready to produce highest peak performance embracing challenges and shall be heading towards success." Besides encouraging my fellow colleagues, I am also encouraging and spurring myself. At the same time, in my prayers, I always ask God to bless me with more intelligence, wisdom and strength so that my thoughts, talks and actions can bring benefits to the society, as well as to my fellow colleagues, and these are my genuine words which I hope to share with all of you.